



Rate: \$ _____ per month

WEEKLY SERVICE AGREEMENT

Name _____	Phone: _____
Address _____	Phone 2: _____
E-mail _____	Notes: (Gate code etc.) _____
Billing Address (if different) _____	

Billing Preference: E-mail (Preferred) Mail

Payment Preference: Payments are due **15 days** upon receipt of invoice and must be paid in full to avoid late charges.

Online bill pay Through your bank

Mail personal check Customer chooses to mail check to 8490 S. Power Rd. Suite 105-239 Gilbert, AZ 85297. A **\$25.00 fee** will be billed for insufficient funds.

Weekly Service Includes:

1. Maintain proper water balance (chlorine, pH, alkalinity, calcium hardness, conditioner level, and salt if applicable.)
2. Empty baskets weekly and back wash filters as needed.
3. Brush tile, walls and steps as needed.
4. Maintain a written record of the service visit.
5. Emailed service report after each visit detailing work done and problems noted per customer request.

Note: Blue Lagoon Pool Management reserves the right to skip up to four (4) weeks of service per year (Due to vacations, holidays and/or sick days). Please note that 4 months of the year have 5 weeks that you are not being billed for.

The following terms and conditions apply to the service:

1. **Safety Issues:** The homeowner/resident is responsible to maintain code compliance with the city on issues such as fencing and gates, backwash/waste lines and all other applicable safety issues.
2. **Water Level:** If water is needed, we will add water while on site and will turn it off when we leave. It is the homeowner's responsibility to maintain proper water levels.
3. **Chemicals:** All basic chemicals are included and stored on our vehicles. All other chemicals such as algaecides, phosphate removers, shock, calcium hardness, stabilizers, and salt. Will be charged extra and will be invoiced separately.
4. **Payment Terms:** Service is billed at the beginning of the month for that current service month and must be paid by the 15th of the same month to insure uninterrupted service. Repairs are billed when completed and are due within 15 days of the completion date. You can also pay using all major credit cards. Unpaid bills will result in suspension or cancellation of service. All past due invoices are subject to a late fee.
5. **Access To Your Pool:** Locked Gates: Please provide a combination lock or 2 copies of the gate key to provide uninterrupted service. If in the event, we arrive on our regular scheduled day and we are not able to access the pool there will be no credit for this missed visit.
6. **On Rainy Days:** Only a chemical service and emptying of baskets will be performed. (No refunds will be given for this type of service.)
7. **Termination:** Service may be terminated at will by either party with no advance notice. However, service is billed at an annualized price. If you need service for summer months only, your billing may increase.
8. **Pets:** The homeowner/resident is responsible to contain and restrain their pets.
9. **Additional Cleanup Charges:** In the event that the pool is unusually dirty at time service is started or in the event that the pool receives excessive debris and or dirt load due to homeowner/resident, landscaping or poor draining, there will be an additional charges which will vary depending on severity of debris. Please make sure your landscape is in-order prior to monsoon season to prevent additional charges.
10. **Repairs:** All major repairs will be communicated and approved by customer prior to service. Any repairs over \$300 require 50% deposit before work can begin. Any repairs under \$50 will be done as a matter of routine maintenance.
11. **Filtration System Maintenance:** Need to be kept in good operating order. **Sand filter media** should be changed every 5 years. **D.E. Filters** should be broken down and cleaned every 6 months. **Cartridge Filters** should be broken down and cleaned every 3 months.
12. **Liability:** Under the terms of this agreement, Blue Lagoon Pool Management will not be held responsible for any staining of plaster. Since plaster is composed of natural materials, a certain amount of shading, staining and color variation is to be expected. Different forms of staining occur in all pools and with proper chemistry can be held to a minimum.

BLUE LAGOON POOL MANAGEMENT, LLC, its employees and/or independent contractors, agrees to provide swimming pool maintenance in a responsible manner. "To the fullest extent permitted by law, the Customer shall indemnify and hold harmless the BLUE LAGOON POOL MANAGEMENT, LLC, its Owner, employees and/or independent contractors, and agents of any of them from and against claims, damages, losses and expenses, including but not limited to attorney's fees, arising out of or resulting from performance of the Subcontractor's Work under this Agreement, provided that any such claim, damage, loss or expense is attributable to bodily injury, sickness, disease or death, or to injury to or destruction of tangible property (other than the Work itself), but only to the extent caused by the negligent acts or omissions of the Subcontractor, the Subcontractor's Sub-subcontractors, anyone directly or indirectly employed by them or anyone for whose acts they may be liable, regardless of whether or not such claim, damage, loss or expense is caused in part by a party indemnified hereunder. Such obligation shall not be construed to negate, abridge, or otherwise reduce other rights or obligations of indemnity which would otherwise exist as to a party or person described in this Section."

Blue Lagoon Pool Management, LLC Date _____ Signature _____

The above prices and specifications are satisfactory and are hereby accepted. I hereby authorize you to do the work and agree to pay according to the terms outlined in this agreement. ALL PRICES ARE SUBJECT TO CHANGE.

Date _____ Customer Signature _____

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Phone: 602-400-7289
Fax: 480-988-3587

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